

# S5377

## Mercedes-Benz Certified Pre-Owned Inspection and Certification Report



### Certification Stoppers

Any of the following IMMEDIATELY eliminates a vehicle from the Mercedes-Benz Certified Pre-Owned (MBCPO) program:

- Over 75,000 miles/over 6 model years old
- Vehicle Master Discrepancy
- Problem found in CARFAX Vehicle History Report
- TMU (True Mileage Unknown)
- Identifiable Structural Damage

Dealer Name HOEHN MOTORS, INC.	Dealer Code 05749	Year & Model 2020 - GLC300W	Present Mileage 20287
Vehicle Stock Number S5377	Certification Date 2022-02-17	V.I.N. W1N0G8DBXLF809764	Next Scheduled Maintenance

### What This Report Means to You - The Customer

Your purchase of a Mercedes-Benz vehicle demonstrates that you possess sound judgment and impeccable taste. This report shows that your newly acquired pre-owned Mercedes-Benz vehicle has been inspected and when required reconditioned to our exacting standards. Further, it is your assurance that you will receive the same considerate customer service that we provide to our new vehicle owners. You have selected one of the premier vehicles in the world you deserve nothing less. As part of the reconditioning process, body repairs may have been performed on your vehicle. Repairs of a cumulative value in excess of 10% of the vehicle's current market value are described in the Notes section of this form.



### Instructions for Dealer

After completing the inspection and reconditioning secure all necessary signatures and maintain a copy in the service file. After you obtain customer signature, provide customer the original signed ICR and maintain a copy of the signed original in the sales file.

### Mechanical Standards

The following is our Certification inspection procedure. This procedure helps insure that your Mercedes-Benz Certified Pre-Owned vehicle has been inspected and when required reconditioned to our exacting standards.



1	Identifiable Structural Damage Verification: Check for correct body gap Check gloss level, hue error and cloudiness	OK - Passed
2	Mileage/History Verification and CARFAX report Service according to maintenance schedule OR Service if within 5000 miles or 6 months of scheduled maintenance OR If no recorded service history by MB Dealer then perform service including filters & fluids	OK - Passed
3	All Recall and/or other Campaigns Performed	OK - Passed
4	Current Maintenance and Warranty Booklet	OK - Passed
5	Current Owner's Manual	OK - Passed
6	All Spare Keys (Including Wheel Locks if Installed)	OK - Passed
7	OEM Factory Windows - inspect each window for OEM Factory sticker (Refer to MBCPO Reconditioning Manual for details)	OK - Passed
8	Roadside Assistance Program Label Affixed	OK - Passed
9	MBCPO Inspection Label Affixed to B-Pillar	OK - Passed
10	Perform initial short test, diagnose any current DTCs, if fault code exists, print ECU log, freeze frame data and repair as SDS indicates	OK - Passed
11		OK - Passed



### Engine Compartment and Pre-Road Test Checks

12	Engine Oil	OK - Passed
13	Transmission Oil	OK - Passed
14	Rear Axle Oil	OK - Passed
15	Transfer Case Oil Level	Not Applicable
16	Front Axle Oil Level	Not Applicable
17	Engine Compartment/Antifreeze Protection	OK - Passed
18	Power Steering Fluid	OK - Passed
19	Brake Fluid & Clutch Fluid	OK - Passed
20	Windshield Washer Fluid	OK - Passed
21	Level Control Oil, ADS, ASD	Not Applicable
22	Battery Condition/Midtronics Test Xentry Test	OK - Passed
23	Verify functionality of any moving linkages on engine	OK - Passed
24	AdBlue Level - check and refill	Not Applicable



### Engine Component/System - Condition Check & Verification

25	All Emission Control Systems in Place and Functional	OK - Passed
26	Fuel Filter	OK - Passed
27	Spark Plugs	OK - Passed
28	Perform Dynamic Compression Test (Vehicles over 60,000 miles)	Not Applicable
29	Fuel Injection System	OK - Passed
30	Ignition System - During SDS Check; Including Routing of Ignition Wires (Gas) if applicable	OK - Passed
31	Check for DTC's of Pre-Glow system	Not Applicable
32	Vacuum Pump; Leak Evidence of Oil in Vacuum Line (Diesel)	Not Applicable
33	Boost Pressure (Diesel and Gasoline)	OK - Passed
34	Air Cleaner / Filter - Per Maintenance Schedule	OK - Passed
35	V-Belts and Poly-V Belt - Per Maintenance Schedule	OK - Passed
36	Engine Mounts	OK - Passed
37	Heating and Ventilation Dust Filter - Per Maintenance Schedule	OK - Passed
38	Active Charcoal Filter/Pre-Filter, per maintenance schedule	OK - Passed
39	Recirculating Air Filter - Per Maintenance Schedule	OK - Passed
40	A/C Refrigerant Charge system, per maintenance schedule	OK - Passed



### Electrical Systems and Function Test

41	Fuses (Condition/Proper Rating)	OK - Passed
42	MIL Check; Indicators in Instrument Cluster	OK - Passed
43	Dash Instruments, Clock, Illumination and Dimmer Control	OK - Passed
44	Exterior Rear View Mirrors	OK - Passed
45	Exterior Mirror Fold Back	OK - Passed
46	Interior Rear View Mirror	OK - Passed
47	Automatic Dimming Rear View Mirror	OK - Passed
48	Radio, (Satellite Radio, if any) and Stereo Speaker Function	OK - Passed
49	Reset COMAND to original factory settings	OK - Passed
50	Tire Pressure Monitoring System - if fault code exists, print ECU log, freeze frame data and repair as SDS indicates Attach printout to RO	OK - Passed
51	CD Changer / Player / DVD rear entertainment system, check functionality	OK - Passed
52	Cellular Telephone, MII, BlueTooth - Check Functionality	OK - Passed
53	Cigarette Lighter(s)	OK - Passed
54	Voice Control System (Basic Functionality)	OK - Passed
55	mbrace vehicles (MY18 and prior) - Update the mbrace control unit software. Check vehicle is free of the previous owners mbrace account. Follow the mbrace CPO guidelines located in Netstar Guides or contact mbrace Dealer Support at 1-877-826-6319	OK - Passed
56	Rocker Switches; Function, Tactile Feel and	OK - Passed

57	Steering Column Adjustment and Memory	OK - Passed
58	Seat Adjustments and Memory	OK - Passed
59	Heated Seats/ Ventilated	OK - Passed
60	Front Seat Belt Extenders; Coupe and Cabriolet	Not Applicable
61	Front Seat Backrest Latch/Release; (Coupe and Cabriolet)	Not Applicable
62	Front Seat Backrest Latch/Release Chime/ Warning Lamp; (Coupe and Cabriolet)	Not Applicable
63	Rear Window Defroster (Check Current Draw with DMM)	OK - Passed
64	Rear Head Restraint Retraction	Not Applicable
65	Rear Window Sunshade	Not Applicable
66	Horn	OK - Passed
67	Headlamp Low / High Beam and All Exterior Lights, Check Headlight and Foglight Adjustment, After Wheel Alignment	OK - Passed
68	Rear seat backrest latch/ Warning Lamp	Not Applicable
69	Panorama Roof Function and Roller Shade	OK - Passed
70	Interior and Entry Lighting	OK - Passed
71	Windshield Wiper/Washer; System/Rear Window Wiper/Washer; Including Wiper Inserts, Headlamp Cleaning System	OK - Passed
72	Check functionality of Air-Scarf	Not Applicable
73	Check functionality of rain-sensor	OK - Passed



### Undercarriage/Drivetrain

74	Drive Shaft Flex Discs, Couplings and Center Support Brg(s)	OK - Passed
75	Exhaust System/Connections/Supports	OK - Passed
76	Parking Brake and Cables	OK - Passed
77	Brake Lines	OK - Passed
78	Tire Wear (Including spare); Min. Tread Depth = 5/32 in. NOT including TWI; Record tread depth. Replace Tires and Spare regardless of remaining tread if they are older than 6 years	OK - Passed
79	Inspect Wheels / Tires. Correct Tire Pressure (Tires must be DAG approved - See MBI/SATIRE.com for correct tire listing for this vehicle)	OK - Passed
80	Check Wheel Bolt Torque	OK - Passed
81	Perform wheel alignment check and perform alignment if needed	OK - Passed
82	Brake Rotors/Pads (Minimum of 50% Pad Material)	OK - Passed
83	Shock Absorber/Damper Struts	OK - Passed
84	Suspension Inspection	OK - Passed
85	Self-Leveling Suspension	Not Applicable
86	Front/Rear Axle Rubber Mounts/Bushings	OK - Passed
87	Check Steering Play	OK - Passed
88	Tighten Steering Gear Bolts, for 463	Not Applicable
89	Front Axle Ball Joints	OK - Passed
90	Steering Shock FOR 463	Not Applicable



### Chassis/Body

91	Body Structure Inspection	OK - Passed
92	Glass, Lamp Frames and Lenses	OK - Passed
93	Central Locking System Function Test (Interior/Exterior)	OK - Passed
94	Mechanical Locking with All Keys at All Points	OK - Passed
95	Alarm System Function	OK - Passed
96	Power Window Operation from All Points (Including Lock-Out)	OK - Passed
97	One Touch and Convenience Closing	OK - Passed
98	Interior Trim, Inspect Dash, Door Panels, Seat Covers, Wood, Etc.	OK - Passed
99	First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary	OK - Passed
100	Multi-contour Seats. (Function Check with Engine Running)	OK - Passed
101	Seat Belts — Condition/Operation	OK - Passed
102	Front Seat Belt Height Adjustment	OK - Passed
103	Front Seat Center Armrest (and Hinge)	OK - Passed
104	Front Sun Visor/Vanity Mirror, Rear Vanity Mirror (if equipped) Operation/Illumination	OK - Passed
105	Roll Bar / Pop-up Headrest	Not Applicable
106	Parktronic (if available)	OK - Passed
107	Soft Top & Seals; Condition/Operation	Not Applicable
108	AIRCAP - Check operation of switches and proper movement according to vehicle specifications	Not Applicable
109	Door/Trunk Lid Closing Assist	Not Applicable
110	Trunk Release	OK - Passed
111	Tailgate Closing Assist	OK - Passed
112	Rear Facing Third Seat (Station Wagon)	Not Applicable
113	Door/Trunk/Tailgate Seals; Inspect Drains	OK - Passed
114	Sliding Roof Function Drains and Headliner	OK - Passed
115	Inspect Glass Roof for Scratches/Corrective Action	OK - Passed



### Road Test

116 Instruments

OK - Passed

117	Speedometer/Odometer/Tripmeter	OK - Passed
118	Steering/Vehicle Handling/Centered Steering Wheel	OK - Passed
119	Braking System Performance, Parking Brake Operation	OK - Passed
120	Climate Control - Function / Regulation / Display, Check for Bad Odors in A/C System	OK - Passed
121	Cruise Control — Function (Set, Accel, Decel, Resume & Off)	OK - Passed
122	Verify Navigation Function	OK - Passed
123	Verify DISTRONIC-Function	OK - Passed
124	Engine Performance	OK - Passed
125	Excessive Exhaust Smoke (Diesel)	Not Applicable
126	Vibration and Noise (Drivetrain/Wheels)	OK - Passed
127	Transmission Shifting — (Upshift/ Downshift Quality & Kickdown)	OK - Passed
128	Shift Lock Operation	OK - Passed
129	Wind Noise	OK - Passed



### Post-Road Test Inspection

130	Fluid Leaks — Visible Inspection	OK - Passed
131	Automatic Climate Control	OK - Passed
132	All Fluid Levels (Underhood)	OK - Passed

## Appearance Standards



### Engine

133	Wash	OK - Passed
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### Trunk

134	Mat	OK - Passed
135	Paint	OK - Passed
136	Spare Tire, Tools & Jack. Check tire fit sealant expiration date and replace if date is expired	OK - Passed
137	Moisture and Odor	OK - Passed
138	Vacuum and Shampoo	OK - Passed



### Interior

139	Floor Mats	OK - Passed
140	Carpet	OK - Passed
141	Upholstery	OK - Passed
142	Headliner, Door Panels	OK - Passed
143	Buttons Knobs & Vents, Instrument Panel	OK - Passed
144	Glass and Mirrors	OK - Passed
145	Wood & Chrome Trim	OK - Passed
146	Vacuum and Shampoo	OK - Passed
147	Screws	OK - Passed
148	Ashtrays	OK - Passed
149	De-Grease Door Jamb, Hinges, Kickpanels and Visors	OK - Passed
150	Moisture and Odor	OK - Passed



### Exterior

151	Dings, Dents, & Scratches	OK - Passed
152	Examine Paint	OK - Passed
153	Examine & Clean Chrome	OK - Passed
154	Glass and Mirror Housing	OK - Passed
155	Grille	OK - Passed
156	Lamp Lenses	OK - Passed
157	Badges	OK - Passed
158	Trim and Moldings	OK - Passed
159	Wipers	OK - Passed
160	Bumpers	OK - Passed
161	Door Edges, Frames	OK - Passed
162	Wash and Wax	OK - Passed



**Wheels**

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163	Scuffs and Scratches	OK - Passed
164	Cuts and Gouges	OK - Passed
165	Wash and Polish	OK - Passed

**Notes:**

**Exclusion Notice for the Customer**

The following items noted are to be specifically brought to the attention of the customer because they are non-Mercedes-Benz or aftermarket components and/or accessories. These items are excluded from Mercedes-Benz Certified Pre-Owned Limited Warranty. These items may however carry warranty from the specific manufacturer. Please inquire with your Mercedes-Benz dealer. Circle all that apply:

Wheels	Instruments	Other Items, List Below:
Suspension Components	External Lighting/Fog Lamps	_____
Radio/Cassette Player	Rack/Carrier	_____
CD Player	Bumpers, Side Skirts, Spoilers	_____
Telephone	Glass Tinting Film	_____
Alarm System	Radar Detector	_____
Blue Tooth Communication Devices		
Technician	<i>David Silverthorn</i>	Date: <u>2-25-22</u>
Pre-Owned Manager	<i>[Signature]</i>	Date: <u>2-25-22</u>
Service Manager	<i>[Signature]</i>	Date: <u>2-25-22</u>
Mileage at Delivery	_____	Date: _____
Customer	_____	Date: _____

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